

### SAFETY WILL ALWAYS BE BEAUTIFUL QUALITY WILL ALWAYS BE FASHIONABLE

MANAGE THE QUALITY AND SAFETY OF COSMETICS PRODUCTS WITH SOLUTIONS FROM SGS



## SAFETY FIRST, SECOND & THIRD

The importance of protecting and enhancing the safety and quality of consumer products in the cosmetics industry cannot be overstated. It is no secret that the cosmetics industry is dominated by the importance of physical appearance and personal well-being.

This fact makes the underlying processes and standards that ensure the safety and quality of your brands absolutely vital to cultivating loyal consumers. As experience shows, it only takes one weak link in the supply chain, or a slight quality defect to cause skin or health problems for the consumer and consequently severely damage a brand's reputation.



# WE PROVIDE THE COSMETICS INDUSTRY WITH SOLUTIONS FOR ALL ASPECTS OF PRODUCT QUALITY ASSURANCE AND CONTROL

### CONTROLLING YOUR INPUTS AND OUTPUTS

As the complexity of local and international regulation of the industry increases, it is becoming even more crucial that you and your extended supply chain are in compliance with all applicable Good Manufacturing Practices (GMP) that apply to your products.

GMP offers a solid foundation for ensuring quality and safety and enables manufacturers, suppliers, retailers and wholesalers to minimise or eliminate incidents of contaminations, mix-ups and other errors by controlling all the components that can affect product quality, including:

- Equipment
- Raw materials
- Environment
- · Packaging material
- Buildings
- Personnel
- Critical stage procedures

Based on the concept of Hazard Analysis and Critical Control Points (HACCP), Cosmetics GMP is embodied by the:

- Analysis of all possible risks in an organisation
- Identification of critical steps to control those risks

- Implementation of actions for continuously improving product quality and safety
- Defining Change Control to safeguard product quality and safety
- Documentation and record keeping under a quality management system
- Internal inspections and preparation of Corrective and Preventive Action (CAPA) programmes

From the consumer's point of view, Cosmetics GMP works in the background and provides them with peace of mind. It ensures that the products they are using meet the high standards of quality that they expect and reinforces their loyalty to and trust in their preferred brands.

From the point of view of manufacturers, suppliers, retailers or wholesalers, Cosmetics GMP also provides confidence. It does so by ensuring that products meet all of the applicable legal requirements and quality and safety standards. Ultimately, applying Cosmetics GMP protects brand reputation.

### **SERVICES TAILORED TO YOUR NEEDS**

SGS provides a wide range of services along the full supply chain from product formulation to the final consumer. Our service portfolio includes compliance audits, gap analyses and training services covering all the relevant standards for the cosmetics industry. We also offer testing, inspection and other value-added technical services covering the entire product life cycle.

### **AUDITS & CERTIFICATION**

ISO 22716 has emerged as the preeminent international standard when implementing a Cosmetics GMP programme. Drafted by the International Standards Organization, ISO 22716 is a guarantee of international recognition that you take Cosmetics GMP seriously. ISO 22716 can be implemented by organisations of any size and anywhere in the world.

Regulators from the US, the EU, Canada and Japan have all adopted the principles of ISO 22716 as the backbone of their Cosmetics GMP initiatives. It is recognised as the gold standard for the production, control, storage and shipment of cosmetics products.

In addition to ISO 22716, we also provide compliance audits and gap analyses against the following standards specific to the cosmetics industry:

- ASEAN Cosmetics GMP Guidelines
- COLIPA (The European Cosmetic Association) – Cosmetics GMP Guidelines for the Manufacturers of Cosmetics Products



- FDA (Food and Drug Administration) CFSAN (Center for Food Safety and Applied Nutrition) Cosmetics Good Manufacturing Practice Guidelines
- EFfCI (European Federation for Cosmetics Ingredients) GMP auditing programme

Other audit and certification services cover areas such as:

- Environmental, health and safety and supply chain security management systems
- · Social issues
- Service performance
- Product certification (against diverse standards)
- Conformity assessment against legal requirements (Russia, Saudi Arabia, Kuwait, etc.)

### TRAINING

Training services related to Cosmetics GMP include:

- Overview of Cosmetics GMP
- A GMP refresher half-day or day long course on ISO 22716, ASEAN, COLIPA and FDA CFSAN
- Operations and implementations of these standards

Other training services cover various management systems and customised subjects.

### LABORATORY ANALYSIS

In the area of quality testing services, we have a robust offering leveraging our global laboratory network:

 Analytical chemistry from raw material to finished product testing (including microbiological, chemical, physical and biotechnical)

- Extractables and leachables testing
- Method development and validation
- · Container testing
- Water system and cleaning validation
- Toxicological testing
- Eco-toxicology and biodegradability tests
- Eco-label testing
- Safety testing (including physical, chemical and microbiological)
- Stability studies for formulation development as well as ongoing stability

### INSPECTION

Services include:

- Initial check, pre and post-production checks
- On-site inspection
- Loading supervision
- Retail store check

### TECHNICAL ASSISTANCE

Other value-added services that we can provide the cosmetics industry are based on our expertise as the world's leading inspection, verification, testing and certification company:

- Services to comply with other regulatory requirements, such as REACH
- Assistance in preparation of cosmetics dossier and validation by a toxicologist
- · Ingredient and labelling review
- Product risk assessment
- · Consumer panel tests
- Ecodesign, life-cycle analysis, carbon footprint
- Sustainability Report Assurance
- Services to help protect against trademark counterfeiting

### WHY WORK WITH A THIRD PARTY?

By relying on an outside expert, you can more effectively manage and improve the quality of your manufacturing inputs and outputs. We run a global network of independent and well-qualified auditors of Quality Management Systems for Cosmetics GMP manufacturing. With a presence in every single region around the globe they speak the language and understand the culture of the local producer of cosmetics raw materials, intermediate products, the finished products or other relevant suppliers and products and operate globally in a consistent, reliable and effective manner. In addition, our Global Key Account Management team oversees all activities, communications and technical interpretations and incorporates a standardised reporting format, making execution faster and your job easier.

### WHY SGS?

SGS is the world's leading audit and certification body with over 100 000 loyal customers certified across a wide variety of industry segments. Recognised as the global benchmark for quality and integrity, we employ over 55 000 people and operate a network of more than 1 000 offices and laboratories around the world. We are constantly looking beyond customers' and society's expectations in order to deliver market leading services wherever they are needed.

SGS can provide manufacturers, distributors and suppliers of cosmetics



### RELY ON A TRUSTED THIRD PARTY TO HELP YOU MORE EFFECTIVELY MANAGE AND IMPROVE THE QUALITY AND SAFETY OF YOUR COSMETICS PRODUCTS

products with solutions in all aspects of product quality assurance and quality control. Our auditors know the characteristics of your products and are able to apply this knowledge during the assessment of the quality management systems to all of the critical steps, from the acceptation of the raw material until the release, shipment and distribution of the products. Our laboratories offer integrated customer-specific solutions for safety compliance and can assist you in controlling the quality of your products, including its raw materials and packaging, and in complying with regulations applicable to your industry.

Our approach is transparent and logical, which is what makes SGS the ideal independent partner to help you in your quest for continuous improvement. Our experts are selected and trained based on their technical expertise as well as their business acumen, and like all SGS employees their objectivity, ethics and confidentiality are beyond reproach.

CONTACT SGS TO ENHANCE THE QUALITY ASSURANCE OF YOUR COSMETICS PRODUCTS. EMAIL COSMETICS@SGS.COM OR VISIT WWW.SGS.COM/COSMETICSGMP WWW.SGS.COM



